

End of Life Notice: Levels 1, 2, 3 Legends Used on QTERM-J10, -QT2, -G55, -G56 and -G58

2 May 2014

End of Life (EOL) will be issued 2 May 2014 for the products listed below.
Last Time Buy (LTB) will be issued 30 September 2014 for the products listed below.
Last Time Delivery (LTD) will be issued 31 December 2014 for the products listed below.
End of Service (EOS) will be issued 31 December 2014 for the products listed below.

NOTE: This applied only to the Levels 1, 2, and 3 custom legends for the handheld QTERM models. Beijer can produce nearly identical legends (Level 4) for these custom models.

Customer Action Requested

Beijer Electronics will accept purchase orders for the below-mentioned EOL products through LTB date which are non-cancelling. Purchase orders after the LTB date will not be accepted. The purchase order can be scheduled with different delivery dates through the LTD date. No deliveries will be done after the LTD date.

Legend Background

QSI (now Beijer Electronics) has and continues to offer custom legends for the handheld QTERM models. As technology changed, the legend creation process also changed. A few years ago, all new handheld QTERM models requiring custom legends began to be processed using what Beijer calls a Level 4 process. Levels 1, 2, and 3 custom legend processing is being discontinued. The differences between the four legend types are described below:

- Level 1 custom legend offered only Helvetica font and black lettering for the keys and logo.
- Level 2 custom legend offered one font of the customer's choice and black or blue lettering for the keys and logo.
- Level 3 custom legend offered up to six concurrent colors (approximate PMS match) for the keys and logo.
- Level 4 custom legend offers all up to six concurrent colors (exact PMS match) for the keys and logo; embossed and screen-printed.

Effective with this EOL notice, Beijer will only do Level 4 customer legends for existing and new handheld QTERM models.

Handheld QTERM Legends Subject to End of Life

Handheld QTERM Legends Subject to EOL		Replacement Legends
Model	Legends	
QTERM-J10	Level 1, Level 2, Level 3	Standard Beijer Legend, Custom Level 4
QTERM-QT2	Level 1, Level 2, Level 3	Standard Beijer Legend, Custom Level 4
QTERM-G55	Level 1, Level 2, Level 3	Standard Beijer Legend, Custom Level 4
QTERM-G56	Level 1, Level 2, Level 3	Standard Beijer Legend, Custom Level 4
QTERM-G58	Level 1, Level 2, Level 3	Standard Beijer Legend, Custom Level 4



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Any order for a handheld QTERM model defined with a Level 1, 2 or 3 legend after the EOL dates will need a Level 4 custom legend. A Level 4 custom legend requires a one-time fee of \$975 for initial set-up and initial order quantities. Initial order processing and deliver have a 4-6 week lead-times.

Service will not be able to replace any Level 1, 2, or 3 legend that is returned for service after the EOS date with a new, identical legend. If a replacement legend is required after the EOS date and a Level 4 legend has not been defined for that model, there will be a \$975 one-time set-up fee for the creation of the new legend and will include a minimum order quantity.

Thank you for your attention to this End of Life notification. If you have any questions or concerns, please do not hesitate to contact your Beijer Electronics representative.

Sincerely,

Product Management
Beijer Electronics, Inc.



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