

End of Life notification for the QTERM-A7 and -A12 models – 2 July 2018
Last Time Buy (LTB) for all QTERM-A7 and -A12 model – 30 September 2019
Last Time Delivery (LTD) for all QTERM-A7 and -A12 model – 31 December 2019
End of Support (EOS) for all QTERM-A7/12 models – 31 December 2022
End of Repair (EOR) for all QTERM-A7/12 models – 31 December 2022 (as long as spare parts are available)

Customer Action Requested

Beijer Electronics will accept non-cancelable purchase orders for the QTERM-A7 and QTERM-A12 (QTERM-Ax) products listed below through LTB date. Critical components used in the products listed below are discontinued from suppliers and they have limited supply. Beijer Electronics can only manufacture a finite number of units due to this. Although not anticipated, it is possible that orders for some QTERM-Ax units cannot be fulfilled if demand exceeds Beijer Electronics’ ability to procure the parts to build the units.

EOR is an estimate of the period of time Beijer Electronics hopes to be able to repair the product(s). Beijer Electronics’ ability to repair the QTERM-Ax product will be impacted by component availability. Beijer attempts to stock parts based on historical repair trends. In all cases, a Customer Return Order (CRO) is required for all returns regardless of warranty status. It is recommended that customers call Beijer Electronics’ Service Department prior to returning an EOL product in order to assess part availability and the likelihood of repairing the EOL product. For service contact information, see https://www.beijerelectronics.com/en/support/Contact_support. EOS is the estimated period of time Beijer will provide technical support for the EOL product.

Replacement Products

The QTERM-Ax units are 7” and 12” color-display, panel mount human machine interfaces (HMIs). The **recommended replacements** are one of the 7” and 12” iX-based ‘X2 extreme’ panel-mount products information which is available here: https://www.beijerelectronics.us/en-US/Products/Operator_panels/X2_extreme_landing

End of Life Products		Replacements		Descriptions
Model	Part #	Model	Part #	
QTERM-A7 QTERM-A12	QTERM-A7/xxxxR QTERM-A12/xxxxR (xxxx = unique numbers for specific models and configurations)	X2 extreme 7 X2 extreme 7 12v X2 extreme 7 HP	640013905 640014005 640014105	X2 extreme 7, 7 12v, 7 hi-perf/hi-bright (7” hazardous location, rugged, panel-mount HMI based on Beijer’s iX software
		X2 extreme 12 X2 extreme 12 HP	640014305 640014405	X2 extreme 12 & 12 hi-perf/hi-bright (12” hazardous location, rugged, panel-mount HMI based on Beijer’s iX software



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2 July 2018
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The environmental comparisons between the QTERM-Ax and the 'X2 extreme' replacement models are as follows:

- QTERM-Ax: UL 50 Type 4X, UL Class I Div 2, marine ABS, CE, IP66, NEMA-4x/12, -30° to +70° C operating temperatures
- X2 extreme: UL 50 Type 4X, UL Class I Div 2, ATEX/IECEX Zones 2 & 22, marine ABS, DNV, GL, LR, KR, CCS, IP66, NEMA-4x/12, -30° to +70° C operating temperatures

The physical footprints; i.e., dimensions, of the 7" and 12" 'X2 extreme' products are similar but not exact as the 7" QTERM-A7 or 12" QTERM-A12. Attention should to be given to cutouts when replacing a QTERM-Ax unit with an 'X2 extreme 7' or 'X2 extreme 12' unit.

Non-iX Versions of QTERM-Ax Transition to iX-based Terminals

Some QTERM-Ax models are based on native Windows CE or Qlarity; not on Beijer Electronics' more common iX Runtime. For the past ten years, Beijer Electronics' direction has been with its iX Developer programming software and Run-Time firmware. There is not a conversion tool for moving native CE or Qlarity project on QTERM-Ax to an iX-based 'X2 extreme 7' or 'X2 extreme 12'. However, Beijer Electronics offers engineering services to assist with converting native CE and Qlarity projects to iX projects for the 'X2 extreme' panels.

Purpose of the EOL Notice

The QTERM-Ax has been part of Beijer Electronics' product portfolio for more than 10 years. Component availability, engineering costs and market dynamics have triggered a need to create a new, rugged HMI line offering broader features, more approvals, improved performance, greater storage, and more competitive pricing.

Thank you for your attention to this End of Life notification. Please contact your Regional Sales Manager or Inside Sales Representative if you have any questions or need assistance with this EOL notice and product replacement options.

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Product Management



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