

End of Life notification for the remaining ¹ QTERM-G55 models – 15 January 2018
Planned ² Last Time Buy (LTB) for the remaining ¹ QTERM-G55 models – 31 March 2019
Planned ² Last Time Delivery (LTD) for the remaining ¹ QTERM-G55 models – 30 June 2019
End of Support (EOS) for all QTERM-G55 models – 31 December 2022
End of Repair (EOR) for all QTERM-G55 models – 31 December 2022 (or until parts are consumed)

¹ Models Impacted

In May 2016, a QTERM-G55 Model Consolidation Notice was issued. All QTERM-G55 models were discontinued as of 31 December 2016 except for a few specific models. Therefore, this EOL notice impacts only the remaining models which are listed below:

QTERM-C055R	QTERM-G55/3452	QTERM-G55/4765	QTERM-G55/4844R
QTERM-C058R	QTERM-G55/3823R	QTERM-G55/4816	QTERM-G55/4849R
QTERM-G55/213R	QTERM-G55/4331R	QTERM-G55/4818	QTERM-G55/4850R
QTERM-G55/319	QTERM-G55/4444	QTERM-G55/4822	QTERM-G55/4851R
QTERM-G55/3020	QTERM-C/4447R	QTERM-G55/4827	QTERM-G55/4852R
QTERM-G55/3168	QTERM-G55/4571	QTERM-G55/4828	QTERM-G55/4904
QTERM-G55/3240R	QTERM-G55/4726	QTERM-G55/4831	QTERM-G55/4930

² Availability Note

Due to QTERM-G55 component supply issues, Beijer Electronics can only build a limited number of QTERM-G55 units. Depending on overall QTERM-G55 demand – given this EOL notice – Beijer Electronics may run out of parts prior to the LTB date. It is also possible that if demand is low, Beijer Electronics could extend the LTB date.

Customer Action Requested

Beijer Electronics will accept non-cancelable purchase orders for the above listed QTERM-G55 EOL products through LTB date (see Availability Note above.) Purchase orders after the LTB date will not be accepted. Purchase orders may outline a schedule with different delivery dates through the LTD date. No deliveries will be made after the LTD date. EOR is an estimate of the period of time Beijer Electronics hopes to be able to repair the product(s). Beijer Electronics' ability to repair the G55 product will be impacted by component availability. Beijer attempts to stock parts based on historical repair trends. In all cases, a Customer Return Order (CRO) is required for all returns regardless of warranty status. It is recommended that customers call Beijer Electronics' Service Department prior to returning an EOL product in order to assess part availability and the likelihood of repairing the EOL product. EOS is the estimated period of time Beijer will provide technical support for the EOL product.



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Transition or Replacement Products

The Qlarity-programmed QTERM-G55 units are most often configured as hand-held devices. There is not a hand-held replacement model in Beijer Electronics’ HMI product offering. However, the hand-held and panel-mount versions of the QTERM-G55 can be replaced by the iX-programmed “X2 base 5,” “X2 pro 7” or “X2 extreme 7” panel-mount products. The panel-mount QTERM-G72 Qlarity unit is also an option, but it is an older product with a limited future.

End of Life Product		Suggested Replacements		Description
Model	Part #	Model	Part #	
QTERM-G55	QTERM-G55/xxxx (Most QTERM-G55 part numbers are specific to each customer. The “xxxx” is a place-holder for the unique part number associated with each QTERM-G55 configuration.)	X2 base 5	630005105	X2 base 5 (5” entry-level, panel-mount HMI based on Beijer’s iX software)
		X2 pro 4	630000105	X2 pro 4 (4.3” performance-oriented, panel-mount HMI based on Beijer’s iX software)
		X2 extreme 7 X2 extreme 7 Sealed	640013905 640014205	X2 extreme 7 (7” hazardous location, rugged, panel-mount and sealed HMI based on Beijer’s iX software)
		QTERM-G72	QTERM-G72/3551R	7” Qlarity-based, panel-mount HMI

Qlarity vs iX Developer Transition

The QTERM-G55 units are programmed using Beijer Electronics’ Qlarity software. Beijer Electronics’ direction is with its iX Developer programming software and run-time firmware. There is not a conversion tool for moving a QTERM-G55 Qlarity project to an iX project.

Beijer Electronics offers engineering services to assist with converting Qlarity projects to iX.

Purpose of EOL Notice

The QTERM-G55 has been part of Beijer Electronics’ (and QSI’s) product portfolio for 15 years. Component availability, engineering costs and market dynamics have decreased the demand for these types of hand-held HMIs. Beijer Electronics’ focus is on its iX-based X2 line of HMIs and its iX Developer software.

Thank you for your attention to this End of Life notification. Please contact your Regional Sales Manager or Inside Sales Representative if you have any questions or need assistance with this EOL notice and product replacement options.

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