

End of Life notification for the QTERM-G72 models – 1 February 2018
Last Time Buy (LTB) for the QTERM-G72 models – 31 September 2019
Last Time Delivery (LTD) for the QTERM-G72 models – 31 March 2020
End of Support (EOS) for all QTERM-G72 models – 31 March 2023
End of Repair (EOR) for all QTERM-G72 models – 31 March 2023 (or until parts are consumed)

Customer Action Requested

Beijer Electronics will accept non-cancelable purchase orders for the QTERM-G72 products listed below through LTB date. Purchase orders after the LTB date will not be accepted. Purchase orders may outline a schedule with different delivery dates through the LTD date. No deliveries will be made after the LTD date. Critical components used in the products listed below are discontinued from suppliers and they have limited supply. Beijer Electronics can only manufacture a finite number of units due to this. Although not anticipated, it is possible that orders for some QTERM-G72 units cannot be fulfilled if demand exceeds Beijer Electronics’ ability to procure the parts to build the units.

EOR is an estimate of the period of time Beijer Electronics hopes to be able to repair the product(s). Beijer Electronics’ ability to repair the QTERM-G72 product will be impacted by component availability. Beijer attempts to stock parts based on historical repair trends. In all cases, a Customer Return Order (CRO) is required for all returns regardless of warranty status. It is recommended that customers call Beijer Electronics’ Service Department prior to returning an EOL product in order to assess part availability and the likelihood of repairing the EOL product. EOS is the estimated period of time Beijer will provide technical support for the EOL product.

Replacement Products

The Qlarity-programmed QTERM-G72 units are a 7” color-display, panel mount human machine interface (HMI). The units that are the closest replacement are one of the 7” iX-based X2 series HMIs: “X2 base 7,” “X2 pro 7” or “X2 extreme 7” panel-mount products.

End of Life Product		Suggested Replacements		Description
Model	Part #	Model	Part #	
QTERM-G72	QTERM-G72/3551R	X2 base 7	630005105	X2 base 7 (7” entry-level, panel-mount HMI based on Beijer’s iX software)
	QTERM-G72/3917R	X2 pro 7	630000105	X2 pro 7 (7” performance-oriented, panel-mount HMI based on Beijer’s iX software)
	QTERM-G72/3945R			
QTERM-G72/3974R	X2 extreme 7	640013905	X2 extreme 7 (7” hazardous location, rugged, panel-mount HMI based on Beijer’s iX software)	
QTERM-G72/4032R				
QTERM-G72/4612R				



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The environmental conditions associated with the QTERM-G72 and the suggested replacement product options are as follows:

- QTERM-G72: IP66, NEMA-4x product with a -20° to +70° C operating temperatures
- X2 base 7: IP65 and -10° to +50° C operating temperatures
- X2 pro 7: IP65, NEMA-4x, and -10° to +60° C operating temperatures
- X2 extreme 7: IP66, NEMA-4x, and -30° to +70° C operating temperatures

The physical footprints; i.e., dimensions, of the 7" X2 products are similar but not exact as the 7" QTERM-G72. Attention needs to be given to this when replacing a QTERM-G72 unit with a 7" X2 series unit.

Qlarity vs iX Developer Transition

The QTERM-G72 units are programmed using Beijer Electronics' Qlarity software. Beijer Electronics' direction is with its iX Developer programming software and run-time firmware. There is not a conversion tool for moving a QTERM-G72 Qlarity project to an iX project.

Beijer Electronics offers engineering services to assist with converting Qlarity projects to iX.

Purpose of EOL Notice

The QTERM-G72 has been part of Beijer Electronics' (and QSI's) product portfolio for 15 years. Component availability, engineering costs and market dynamics have decreased the demand for this product. Beijer Electronics has focused its product development away from the Qlarity products and to the iX-based X2 line of HMIs.

Thank you for your attention to this End of Life notification. Please contact your Regional Sales Manager or Inside Sales Representative if you have any questions or need assistance with this EOL notice and product replacement options.

Jeff Hayes

Product Management



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